

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Timothy W. Giralдин, et al.
Title: QUEUE MANAGEMENT SYSTEM
AND METHOD
Appl. No.: 10/717,052
Filing Date: November 18, 2003
Examiner: Nguyen, Nam V.
Art Unit: 2612
Confirmation No.: 7452

REPLY AND AMENDMENT UNDER 1.116

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action of November 1, 2007, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

DO NOT ENTER: /NN/

03/17/2008